

# Inward Investment Enquiry Handling for Businesses

Business enquiry received and forwarded to Economic and Business Development Team to coordinate with relevant services for the following possible actions:

## 1. Property/Land Enquiries:

**Privately owned property/land** is found from the database search. If interest is shown, the following actions may proceed:

1. Contact can be made on behalf of the business to the agent/landowner
2. Support offered with viewings of property/land
3. Support given with processes to lease/buy required property/land
4. Support and advice given regarding making the land/property operational, including planning advice and processes to seek permission (see planning advice in yellow.)

**DCC owned property/land** is found from the database search. If interest is shown, the following actions may proceed:

1. Informal discussion with Lettings Officer regarding the property/land and needs
2. Viewing arranged and undertaken of property/land
3. If requirements are met, an application is completed with references supplied – hand-holding service given
4. Contract drafted and signed once references and credit checks are completed

**Typically 4-6 week turnaround**

## 2. Planning and Regulatory Enquiries:

These enquiries are coordinated by Denbighshire County Council's Planning and Public Protection Service. They can provide the following services to businesses dependent on the nature of the enquiry:

- Pre-planning application advice (i.e. do I need planning permission; would my proposal be acceptable?)
- Tailored Building Regulations advice and support
- A range of regulatory advice and guidance on issues such as trading standards, licensing, pollution control, food hygiene etc.

### Submitting a pre-planning application enquiry

Getting clear, early planning advice is vitally important to any potential proposal. Information is contained on the Planning Advice page of the website (see link below) where a list of local agents can also be found.

[www.denbighshire.gov.uk/en/resident/planning-and-building-regulations/planning/planning-advice.aspx](http://www.denbighshire.gov.uk/en/resident/planning-and-building-regulations/planning/planning-advice.aspx)

### Regulatory information pack available for businesses:

Relevant regulatory information has been co-ordinated into packs, providing potential investors with contacts, advice and guidance.

## 3. General Enquiries:

These enquiries are coordinated with the wider Inward Investment Group, with members drawn from relevant services across Denbighshire County Council.

Support offered includes:

- Signposting to business support networks/organisations
- Business grants and support schemes
- Business rates support and advice
- General support to start/grow businesses
- Linking into the local and regional supply chains
- Information on training opportunities and links to Higher Education and Further Education
- Signposting events
- Information on business infrastructure/highways

A range of ongoing support can be offered, dependent on the nature of the enquiry